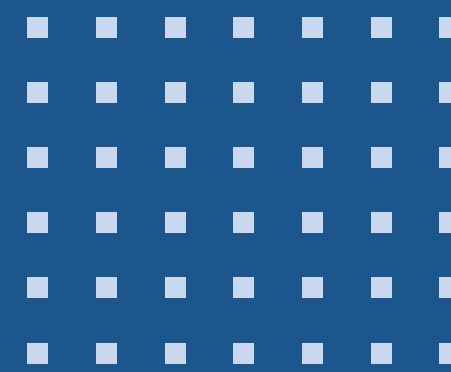
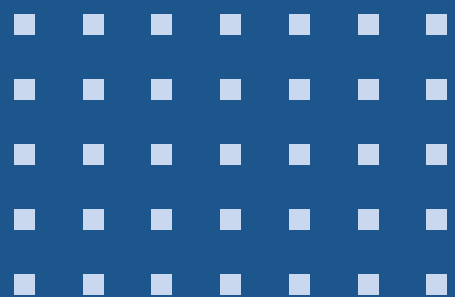




WELCOME TO VUM

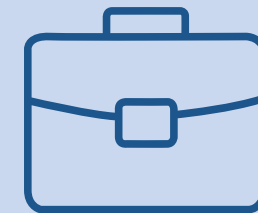
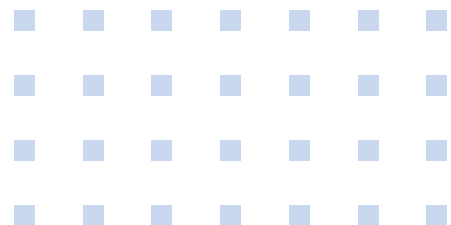
Student Welfare: your practical guide to life at VUM and in Bulgaria

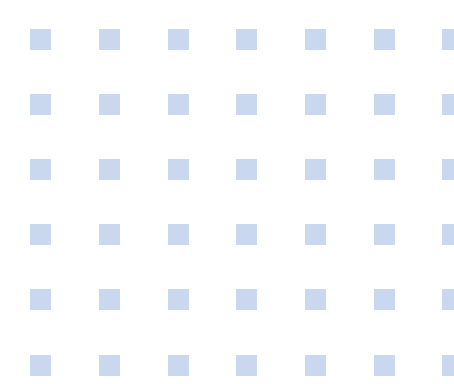
New city. New university. Lots of questions. We are here to help.



WE ARE HERE FOR EVERYTHING OUTSIDE THE CLASSROOM

Student Welfare supports you through the practical, social and administrative side of student life, from your first week to graduation.

**MIGRATION****BANKING****HEALTH****EVERYDAY LIFE****WORK****TRANSPORT****SPORT****STUDENT LIFE**



WHAT CAN WE HELP YOU WITH?



MIGRATION

Residence permits, documents, and guidance



BANKING

Opening an account and everyday banking



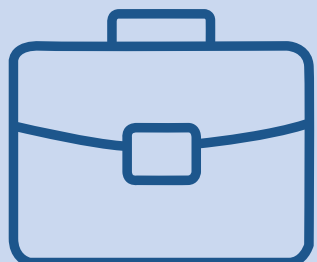
HEALTH

Insurance, doctors and medical support



EVERYDAY LIFE

Practical information for living in Bulgaria



WORK & STUDY

Working while you study and after graduation



TRANSPORT

Getting around Varna and Bulgaria



SPORT & LEISURE

Facilities, activities and things to do



STUDENT LIFE

Adapting, connecting and making the most of VUM

FIRST THINGS FIRST

NEW IN BULGARIA? START HERE.

1

GET SETTLED

Accommodation, your address, and essential documents

2

SORT YOUR STATUS

Check the migration rules and deadlines that apply to you

3

GET INSURED

Understand the health insurance you need

4

OPEN AN ACCOUNT

Look into a Bulgarian bank account and what it requires

5

KNOW WHERE TO ASK

Student Welfare is your first stop when you're unsure

YOUR RESIDENCE PERMIT: DON'T PANIC

STEP 1



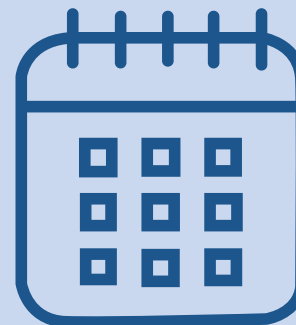
Check the
requirements

STEP 2



Prepare your
documents

STEP 3



Book an
appointment

STEP 4



We review your
documents

STEP 5



Accompanied
visit

You are responsible for preparing your documents, **but you don't have to figure it out alone.**

NEED TO SEE US? BOOK FIRST



HAVE A QUESTION?

Check the Student Welfare webpage first.



STILL NOT SURE?

Book an appointment, it takes a minute.



URGENT SITUATION?

Use the emergency service. Don't wait for an appointment.

SCAN TO BOOK



BOOK AN
APPOINTMENT

STUDENT WELFARE PAGE



VUM.BG/STUDENT-WELFARE

SAVE THIS PAGE. YOU'LL PROBABLY NEED IT MORE THAN ONCE.

VUM.BG/STUDENT-WELFARE



MIGRATION



INSURANCE



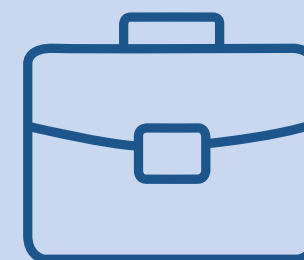
BANK ACCOUNT



EMERGENCY
NUMBERS



HEALTH



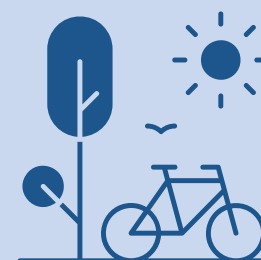
WORK & STUDY



TRANSPORT



SPORT



LEISURE



SHOPPING



BARS & CAFES



CONTACTS

NEED A DOCTOR? NEED INSURANCE?



ON THE WEBSITE YOU'LL FIND

- Health insurance
- Finding a doctor
- Medical emergencies
- Medical certificates
- Dental care
- Insurance reimbursement



ON THE WEBSITE YOU'LL FIND

When you visit a doctor, always ask for the medical documents and the invoice. You'll need them to claim reimbursement from your insurance.



EMERGENCY? CALL 112

Free, 24/7, and operators speak English.

LIFE BEYOND PAPERWORK

Student Welfare is also responsible for organising extracurricular activities.



Movie Nights



**Charity
Masterclasses**



Workshops



Trivia Nights



Picnics

FIND US

Two campuses. Same team. Same open door.

VARNA CAMPUS

 13A Oborishte Street, Varna 9000, Bulgaria
Office 100 / 101

 student.experience@vum.bg

 +359 882 370 014

 Monday–Friday, 9:00–17:00

DOBRICH CAMPUS

 3 Bulgaria Street, Dobrich 9300, Bulgaria
VUM Dormitory: 5A Bacho Kiro Street

 dobrich_user@vumk.eu; reception@vum.bg

 +359 885 398 620; +359 886 140 606

 Monday–Friday, 9:00–17:00

YOU'RE NOT EXPECTED TO KNOW EVERYTHING ON DAY ONE.

Know where to look. Know who to ask.
And make the most of your time at VUM.

WELCOME TO VUM.



SAVE THE PAGE

vum.bg/student-welfare/



**BOOK AN
APPOINTMENT**

